



**Kristie Groves, Director of Resident Services**, began her relationship with CMHA in the early 1990's during her internship at Cleveland State University. Her class was the first of social work interns to work with CMHA in their HOPE VI program, providing social services to residents of the Outhwaite and King Kennedy Estates. She went on to receive her Bachelor's Degree in Social Work and immediately began working in her field. Ms. Groves currently supervises the self-sufficiency coordinators and Family to Family wrap around staff responsible for providing advocacy, support, and case management services for CMHA families. She also manages the Authority's four community centers and community center managers who plan, coordinate, and implement community programs and activities for the residents.

Ms. Groves is an 18 year veteran of public service and has an extensive background in social and human services. She is licensed with the State of Ohio's Counselor, Social Worker and Marriage & Family Therapist Board and a Fellow of the Cleveland State University Leadership Academy.